

# WARRANTY FOR REMANUFACTURED DIESEL ENGINES

## WARRANTY

Fisher Power Supply LLC offers a warranty through its manufacturer/distributor to each purchaser of a Fisher Power Supply LLC engine. This warrants that the engine will be free from defects in materials and workmanship under normal use and service for a period of one year from the date on which the purchaser installs the Engine. This warranty is limited to the parts needed to correct any malfunction or defect in the Engine that exists at the time the Engine is sold to the purchaser. This warranty is also limited in that it is given only to those purchasers who use the Engine for an industrial, highway or marine purpose.

## PROCEDURE FOR SERVICE

To obtain warranty service under this warranty, the purchaser shall, within the one-year warranty period, **notify Fisher Power Supply LLC immediately of the need for warranty service.** The purchaser is required to fill out and submit the Application for Parts & Engine Warranty form for review process (see form for additional information) from manufacturer/distributor and approval response. If manufacturer/distributor authorizes the warranty service; the purchaser will allow manufacturer/distributor a reasonable time in which to process the warranty service.

## WARRANTY SCOPE

### APPLICATIONS

Industrial, Highway, Marine

### LIMITATIONS

12 Month  
Unlimited hour/miles

### OWNER EXPENSE

Labor

## Warranty Includes and Covers

- Block
- Cylinder Head
- Rods
- Cylinder Kit
- Crank
- Oil Pump
- Turbo
- Water Pump
- Thermostat

\*Warranty Parts are subject to inspection before replacement parts can be issued without charge\*

## WARRANTY DOES NOT COVER

- Damage to or defects in the Engine caused by modification by the purchaser
- Damage to or defects in the Engine caused by repair or service of the Engine by someone other than Fisher Power Supply LLC's manufacturer/distributor or a qualified facility approved by Fisher Power Supply LLC's manufacturer/distributor.
- Damage to or defects in the Engine caused by the purchaser's failure to perform normal maintenance services on the Engine or to use fuel, oil, filters, lubricant, or coolant in the Engine that meets manufactures specifications.
- It is the purchaser's burden to prove to Fisher Power Supply LLC's manufacturer/distributor satisfaction that the purchaser has used the proper fuel, oil, lubricants, and coolant in the Engine.

## **CHANGEOVER COMPONENTS/PARTS WARRANTY DOES NOT COVER UNLESS CUSTOMER REQUESTS REPLACEMENT**

- Manifolds
- AC Compressors
- PTO Pumps
- ECM / Wiring Harness
- Lift pump/Fuel pump
- Huie / Injector Pumps
- Oil Pan
- Rear Housing
- Front Housing
- Injectors

## **DISCLAIMER OF WARRANTIES AND LIMITATION OF REMEDY**

The warranty described is in lieu of any other warranty, expressed or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose, which are disclaimed. Obtaining repairs and/or replacement parts is the purchaser's sole and exclusive remedy under this warranty and does not extend the warranty period stated previously. Under no circumstances shall Fisher Power Supply LLC and or it's manufacturer/distributor be liable to the purchaser for any incidental, consequential, or punitive damages arising out of or resulting from breach of this warranty. Any action by a purchaser for breach of this warranty must be commenced within one year after the cause of action accrues. Any such action must be commenced and tried in a state or federal court in Genesee County, Michigan.

## **WARRANTY DISCLAIMER**

### **For all remanufactured diesel engines**

THE FOLLOWING IS A LIST OF ITEMS AND OR FAILURES, WHICH WILL NOT BE COVERED BY OUR WARRANTY.

- Bearing and/or Crankshaft failure due to swapping location of oil filter from right to left or vice-versa after shipment from our facility.
- Bearing and/or Crankshaft failures due to inadequate lubrication on initial startup. This type of failure is typically progressive from farthest bearing being the worst, to the closest bearing being the best. This can be prevented by proper pre-lubing engine prior to startup with a pressurizing tank.
- Bearing and/or Crankshaft failure due to low oil level in sump. These failures typically occur over a period of time. It is the customer's responsibility to verify proper oil levels at all times. Leaks on external oil lines, (typically with mechanical type oil pressure gauges) or leaks that occur on engine without customer contacting Fisher Power Supply LLC prior to a failure will not be warranted.
- Gear train failures, which primarily remove teeth from the air compressor gear and/or idler drive gear on units with air compressor mounted to timing case or from aux. drive shaft. (This type of failure is due to an air compressor and/or unloader valve on brake systems malfunction.)
- Water in the oil due to erosion of block parent bores from aeration of cooling system. This type of failure is more common in systems where a cab heater is present and there is no provision for properly bleeding the air from the system. However, it can and will occur in any system where the coolant becomes aerated.
- Any type of failure where the customer has disassembled any component or part of an engine without prior authorization by Fisher Power Supply LLC Critical information needed to determine what caused a failure may be destroyed. ***There will be no exceptions.***
- Overheating failures...every engine has what is called a Heat Tab installed at time of testing. It is the customer's responsibility to ensure the engine does not overheat. Operator error and/or gauge malfunction are not the responsibility of Fisher Power Supply LLC under our warranty. Removal of the Heat Tabs immediately ***VOIDS*** the warranty. It is not unusual that when a hose leaks or breaks an overheat may occur prior to or without indication on a temperature gauge because when coolant is absent, the sender cannot register properly.
- Warranty claims cannot exceed a payout of \$2,500 on one claim, Invoice, or dated service.

**\*All operators of the equipment should be made aware of their responsibility to notify the appropriate personnel whenever they notice something unusual about the operation of their engine. Fisher Power Supply LLC and its manufacturer/distributor has absolutely no control over what happens to an engine once it leaves our facility. It is the customer's responsibility to provide adequate maintenance and inspection (daily, weekly, monthly etc.) to insure the engine's continued life. Manufacture's service intervals should be followed given the operational environment would be considered normal. Hostile environments obviously dictate more frequent service and in inspection intervals.**

## **WARRANTY INSTRUCTIONS**

- 1. Contact Fisher Power Supply LLC first**
- 2. Do not make repairs without Fisher Power Supply LLC's manufacturer/distributor authorization**
- 3. Complete and submit all information on the "Application for Parts & Engine Warranty Form" (last page of document)**
- 4. Customer pays for approved/authorized repair invoice then submits a copy of paid invoice with the completed "Application for Parts & Engine Warranty Form" to Fisher Power Supply LLC for reimbursement of approved parts only**
- 5. Customer is responsible for the shipping of damaged/faulty parts to Fisher Power Supply LLC's manufacturer/distributor for inspection**
- 6. Fisher Power Supply LLC's manufacturer/distributor is responsible for shipping of replacement part/parts that have been agreed on and approved based on availability in a reasonable and adequate time frame.**

**All Fisher Power Supply LLC remanufactured engines are assembled using O.E.M. and / or factory specified quality aftermarket parts. They have been machined to factory specifications utilizing only premium crack free cores. They have been tested in our facility to insure you will receive the same quality. If installed and maintained properly, this remanufactured engine will give you the quality and longevity that you received from your original engine.**

# APPLICATION FOR PARTS & ENGINE WARRANTY FORM

## General Information

Date: \_\_\_\_\_ Submitted By: \_\_\_\_\_  
\_\_\_\_\_  
Customer Name: \_\_\_\_\_ Proof of Purchase: (must attach copies)  
\_\_\_\_\_  
Address: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_  
\_\_\_\_\_  
City: \_\_\_\_\_ Original Invoice # \_\_\_\_\_  
\_\_\_\_\_  
State: \_\_\_\_\_ Zip: \_\_\_\_\_ Date Part Returned: \_\_\_\_\_  
\_\_\_\_\_  
Phone Number: \_\_\_\_\_

## Vehicle Information

\_\_\_\_\_  
Make: \_\_\_\_\_ Model: \_\_\_\_\_ VIN: \_\_\_\_\_

## Engine Information (Only Required for Engine Parts Claim)

\_\_\_\_\_  
Make: \_\_\_\_\_ Model: \_\_\_\_\_ Engine S/N: \_\_\_\_\_

## Failed Part Information

\_\_\_\_\_  
Qty: \_\_\_\_\_ Description: \_\_\_\_\_ Vendor: \_\_\_\_\_ Failed Part # \_\_\_\_\_

## Failure Information

\_\_\_\_\_  
Complaint: \_\_\_\_\_

\_\_\_\_\_  
Cause: \_\_\_\_\_

\_\_\_\_\_  
Correction: \_\_\_\_\_

**Customer Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

By signing, I certify the information provided is accurate to the best of my knowledge. I also understand that the information does not guarantee warranty claim will be approved. Any warranties expressed or implied are those made by the manufacturer. Parts warranty claims will be submitted to the manufacturer, on behalf of the buyer by Fisher Power Supply LLC All warranty claims must be approved before reimbursement will be made back to the buyer. The buyer is responsible for all invoiced charges associated with the original purchase of the part that failed and/or the purchase charges for any replacement parts while awaiting reimbursement. The buyer must pay all invoices in full before any reimbursement will be granted. Part manufactures have their own policies and procedures regarding analysis and claim disposition, so please allow 8-12 weeks for processing.